nationalgrid

Lockport-Batavia Line #112 Rebuild Project

Appendix K

Public Outreach and Project Contacts

June 2025 Case 22-T-0654

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PUBLIC OUTREACH AND PROJECT CONTACTS

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PUBLIC OUTREACH PLAN

This section includes the description of the Project outreach efforts made to inform and educate the public on the construction of the electric transmission facilities, including substation upgrades, for the Lockport-Batavia Line 112 Rebuild Project ("Project").

Section 1: Construction Commencement Information (Ordering Condition 38)

A Construction Commencement Notice will be provided to the public two weeks prior to the start of any Project construction, notifying them of the timing of planned construction in the area. The notice will include: a Project map; a Project description; the anticipated construction start date and estimated completion date; the contact information for the receiver of complaints for the Project; where to get more information, including the Project website; a statement that the Project is under the jurisdiction of the New York State Public Service Commission; emergency contact information and contact information for the Public Service Commission representative for the Project. A sample notice is contained in Attachment K-1.

The Construction Commencement Notice will be disseminated in the following manner:

• Local Notifications

Local officials and personnel, along the entire Project route, will be provided with a copy of the Construction Commencement Notice via mail or email. A list of officials is contained in Table K-2 in Attachment K-2. The list includes municipal officials, Niagara County Emergency Management, Genesee County Emergency Services, emergency personnel, local school districts, and impacted utilities.

• Local Media

National Grid will provide the Construction Commencement Notice to local media for dissemination, which may include local newspapers of general circulation and a free publication (if available).

Public Places

The Construction Commencement Notice will be posted in each Town Hall along the project route, as well as at least one post office or library in or near each affected municipality. The notice will also be conspicuously posted in public places in the Project area, such as convenience stores and community centers. The notice will also be posted on the Project website.

• Landowners and Residents

All landowners and/or residents whose properties are crossed by or abut the Project right-of-way (ROW) will receive two notifications prior to the start of construction. The first will be the Construction Commencement Notice required by Condition 38, as noted above. Along with

mailing notices to the mailing address on record, notices will be addressed to the landowner at their situs address and labeled "or current resident" to alert non-landowner residents. When the building is an apartment building with multiple separate dwelling units, then the notice may be affixed to the main publicly accessible door of such apartment building or prominently posted in another common area as permitted by the owner. The Construction Commencement Notice will be provided at least 14 days prior to the start of Project construction.

A second, geographically targeted notice will be sent via mail prior to the start of construction in that specific area. This notice will be mailed at least 7 days, but not more than 30 days prior to construction start in the area. Along with the notice being mailed to the mailing address on record, the notice will be addressed to the landowner at his or her situs address and labeled "or current resident" in order to capture non-landowner residents. If the building is an apartment building with multiple separate dwelling units, then the notice may be affixed to the main publicly accessible door of such apartment building or prominently posted in another common area as permitted by the owner. The notice may be provided via door-to-door outreach in addition to the direct mailing noted above.

Section 2: Project Hotline. Project Website and Procedures for Response to Complaints and Inquiries

• Project Hotline (Ordering Conditions 35, 36, 38)

A local Project phone number (716-466-2007) has been established for people seeking additional information about the Project. The hotline enables callers to leave a message for a member of the Project team to contact them. The Project Engagement Specialist will be the primary point of contact for the hotline, and shall respond to such members of the public with acknowledgement of the receipt of the inquiry or complaint within one (1) business day

• Project Website (Ordering Conditions 28, 30, 36, 38, 39)

A Project website (http://lockportbataviatransmission.com/index.htm) was created, which includes the Project fact sheet, construction map, visual simulations, and links to the Document and Matter Management (DMM) page for the Project's case on dps.ny.gov where the EM&CP is accessible. The website also includes a documents repository, including copies of the Article VII Application, public notices, and PDF files of the EM&CP. A contact email and web form are included on this site to collect inquiries from the public, along with the local Project hotline number. The website will also contain general-level information for the public about Project activities scheduled to occur during the upcoming two-week period. The Construction Commencement Notice will be posted to the website at least two weeks before site preparation work begins.

• Inquires and Complaints (Ordering Conditions 35, 36, 37, 38, 77)

National Grid will respond to complaints in a timely manner. The Project Engagement Specialist

will be the point of contact for public inquiries and complaints. Construction field crews working along the ROW will be supplied with the Project information crew pad, Project field cards, and/or door hangers, which will include contact information for the Project team (*i.e.*, the local Project hotline number and Project website URL).

National Grid will endeavor to report all inquiries from the public to DPS staff on a weekly basis, noting which inquiries are closed, and will report to DPS staff complaints that cannot be resolved within ten (10) business days after receipt of the complaint.

Inquiries and complaints received, along with any resolutions, will be reviewed during the monthly site-compliance audit with DPS Staff. Other significant comments, suggestions, and communications from/with the public, local governments, and other agencies will also be reviewed during the monthly audit.

Section 3: EM&CP Available for Public Inspection (Ordering Condition 30)

One hard copy or one electronic copy of the EM&CP (at the election of the library) will be located in the following local libraries for public inspection. PDF files of the EM&CP and a link to the EM&CP on the DMM page for the Project's case on dps.ny.gov will also be provided on the Project's website (http://lockportbataviatransmission.com/index.htm).

Lockport Public Library 23 East Ave Lockport, NY 14094 (716) 433-5935

Haxton Memorial Library 3 N Pearl St Oakfield, NY 14125 (585) 948-9900

Royalton Hartland Community Library 9 Vernon Street Middleport, NY 14105 (716) 735-3281

Section 4: Hazardous Materials (Ordering Condition 15)

A letter containing a list of on-site hazardous chemicals and waste will be sent via mail, email or hand delivery to the local fire departments and emergency management agencies listed in Table K-2 in Attachment K-2. Safety Data Sheets for these materials will be available upon request.

Section 5: Municipal Notice of After-Hours Work (Ordering Condition 52)

If work is required outside of Monday – Saturday 7:00 am -7:00 pm, the municipality where that work is being performed will be notified via telephone or email, whichever the municipality prefers, and request DPS approval. The notice and request for approval will be given at least 24 hours in advance of the work unless the construction activities are required for safety reasons that arise less than 24 hours in advance.

Section 6: Traffic Plans (Ordering Condition 9, 82, 83, 86)

National Grid will coordinate as needed with the appropriate State, municipal agencies, and police departments regarding the traffic management of roads during construction. Prior to the start of construction, these agencies will be sent the traffic management plans contained in Appendix X for their reference. A list of contacts is provided in Attachment K-2. As construction progresses, these agencies will be provided updates on construction start dates as appropriate for the construction phase and what roads will be impacted.

Section 7: Unauthorized Access (Ordering Condition 62 & 80)

In order to safeguard unauthorized access to the ROW, National Grid will provide safety information in its Project notices, asking the public to stay away from the ROW and construction areas. Signage will be posted at ROW edges where the ROW intersects public roads and other areas as needed.

Once construction is complete, National Grid will notify abutting landowners and residents on utility ROW safety and trespass. The Project Engagement Specialist will also contact local law enforcement officials regarding ROW trespass prevention. The law enforcement officials are listed in Table K-2 in Attachment K-2.

APPENDIX K ATTACHMENT K-1 SAMPLE CONSTRUCTION COMMENCEMENT NOTICES

SAMPLE CONSTRUCTION COMMENCEMENT NOTICE

Construction Commencement Notice

Lockport-Batavia Line 112 Rebuild Project Case 22-T-0654

Niagara Mohawk Power Corporation (doing business as "National Grid") anticipates that it will commence site preparation and construction of its Lockport-Batavia Line 112 Rebuild Project on or about [Month Day, Year].

The Lockport-Batavia Line 112 Rebuild Project will focus on the northern 20 miles of an existing 115,000 volt (or 115kV) electric transmission line that runs from the City of Lockport in Niagara County to the Town of Alabama in Genesee County, traversing the Towns of Lockport and Royalton in Niagara County, all in New York.

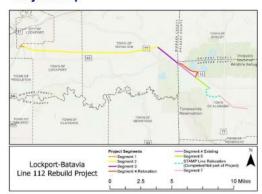
The Project Map shows the Project location, which is where site preparation and construction will take place. Construction is expected to start on approximately [Month Day, Year] and is estimated to be completed on approximately [Month, Year]

This Project is under the jurisdiction of the New York State Public Service Commission, which is responsible for enforcing compliance with environmental and construction conditions. The Public Service Commission may be contacted at:

New York State Department of Public Service Environmental Certification and Compliance Section Empire State Plaza Agency Building 3 Albany, NY 12223-1350 Telephone: 518-474-8702

National Grid is giving this notice to local officials, emergency personnel and local media in the Project area and arranging for it to be displayed in public places.

Project Map



Project Contact Information

Any inquires or complaints during the construction of the Project should be directed to:

Olivia Hill

National Grid - Project Engagement 144 Kensington Avenue, Buffalo, NY 14214 Phone: 716-466-2007 Email: Olivia.Hill@nationalgrid.com

Project Website

Use the QR code on your device to go directly to the website.



lockportbataviatransmission.com

nationalarid

SAMPLE AREA-SPECIFIC CONSTRUCTION COMMENCEMENT NOTICE

Construction to Start in Your Area

Lockport-Batavia Line 112 Rebuild Project

Case 22-T-0654 Date: TBD

national grid

National Grid's Lockport-Batavia Line 112 Rebuild Project is a proposed transmission line project that will rebuild aging electric transmission infrastructure. The rebuild will focus on the northern 20 miles of an existing 115,000 volt (or 115kV) electric transmission line that runs from the City of Lockport in Niagara County to the Town of Alabama in Genesee County, traversing the Towns of Lockport and Royalton in Niagara County, all in New York.

Construction is about to begin in your area. The work will be performed by National Grid and its contractors and subcontractors. The work is detailed below. Should this work not start within the next 30 days, you will receive an updated notification.

General Construction Phasing:

- Phase 1: Establish site access roads and site preparation, including environmental protections.
- Phase 2: Excavation and foundations installed (where applicable) and new monopole structures erected.
- Phase 3: Conductor (wire) strung, existing lattice structures removed and recycled.
- Phase 4 (final): Ground surface restoration.

Please note, construction phasing is intermittent and there will be times of no activity.

Anticipated Construction Schedule:

- Construction Start: TBD
- Construction End: TBD

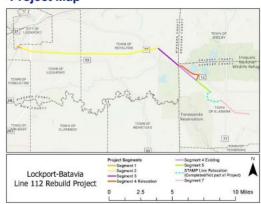
Construction Updates:

Updates on construction work can be found on the project website. The website is updated regularly. You may also call the project local phone line for updates 716-466-2007.

Safety Message:

National Grid is committed to the safety of its staff, contractors, and neighbors. For your safety, do not entire construction sites or marshalling yards during construction. If you have questions, concerns, or complaints, please contact the project team. If there is an emergency, please call 911.

Project Map



Questions? Contact:

Olivia Hill

National Grid - Project Engagement 144 Kensington Avenue, Buffalo, NY 14214 Phone: 716-466-2007

Email: Olivia.Hill1@nationalgrid.com

Project Website

Use the QR code on your device to go directly to the website.



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APPENDIX K

ATTACHMENT K-2

PROJECT CONTACTS

Lockport-Batavia Line 112 Rebuild Project

Local National Grid telephone number for construction-related information, complaints, or concerns: 716-466-2007

National Grid Transmission Project Management Contacts

Nikki Carlson National Grid Project Manager 300 Erie Blvd W, Syracuse, NY 13202 315-813-0597

Email: nikki.carlson@nationalgrid.com

Olivia Hill National Grid Project Engagement 144 Kensington Ave, Buffalo, NY 14214 716-954-7297 Email: olivia.hill1@nationalgrid.com

NYS Department of Public Service

General Complaint Contact Three Empire State Plaza Albany, NY 12223-1350 800-342-3377 (8:30 am - 4:00 pm)

New York State Department of Public Service Environmental Compliance Section Albany, NY 12223-1350 518-474-8702

Secretary to the Commission
Honorable Michelle L. Phillips
Empire State Plaza Agency Building 3
Albany, NY 12223-1350
518-474-6530
Email: secretary@dps.ny.gov

Agricultural Inspector

To be determined and provided prior to construction.

Environmental Monitor

To be determined and provided prior to construction.

TABLE K-2 Emergency & Project Contacts

Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
New York State	Emergencies 911	Emergencies 911 New York State Police Troop A Headquarters 4525 W. Saile Drive Batavia, NY 14020- 1095 315-366-6000 New York State Police Lockport Station 6566 Dysinger Road Lockport, NY 14094 716-434-5588	Emergencies 911	NYS DOT 50 Wolf Road Albany, NY 12232 518-457-6195 NYS Office of Parks, Recreation and Historic Preservation Albany NY, 12238 518-474-0456 NYS Canal Corporation Buffalo Sub Region 4950 Genesee St. Cheektowaga, NY 14225 716-686-4400 NYS DEC 625 Broadway Albany, NY 12233 518-402-8545
Genesee County	Emergencies 911 Genesee County Department of Emergency Management 7690 State Street Road Batavia, NY 14020 Non-Emergency 585-344-0078	Emergencies 911 Genesee County Sheriff's Office 165 Park Road Batavia, New York 14020 Non-Emergency 585-345-3000	Emergencies 911 United Memorial Medical Center 127 North St. Batavia, NY 14020 Non-Emergency 585-343- 6030	Genesee County Manager's Office 7 Main St. Batavia, NY 14020 (585) 815-7819 Genesee County Clerk's Office 15 Main St. Batavia, NY 14020 585-815-7802 NYS DOT Region 4 1530 Jefferson Road Rochester, NY 14623 585-272-3300
Niagara County	Emergencies 911 Niagara County Department of	Emergencies 911 Niagara County Sheriff's Office	Emergencies 911 Lockport Memorial Hospital	Niagara County Manager's Office Niagara County Courthouse

Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
	Emergency Services & Fire Coordinator 5574 Niagara St. Extension PO Box 496 Lockport, NY 14095 Non-Emergency 716-438-3171	5526 Niagara St. Extension PO Box 496 Lockport, NY 14095 Non-Emergency 716-438-3393	6001 Shimer Drive Lockport, NY 14094 Non-Emergency 716-419-0400	175 Hawley St., 1st Floor Lockport, NY 14095 716-439-7000 Niagara County Clerk's Office Niagara County Courthouse, PO Box 461 175 Hawley St., 1st Floor Lockport, NY 14095 716-439-7022 NYS DOT Region 5 100 Seneca St. Buffalo, NY 14203 716-847-3241
Orleans County	Emergencies 911 Orleans County Emergency Management 14064 W. County House Road Albion, NY Non-Emergency 585-585-4414	Emergencies 911 Orleans County Sheriff's Office 400 Public Safety Building 13925 State Route 31 Albion, NY 14411 Non-Emergency 585-590-4142	Emergencies 911 Medina Memorial Hospital 200 Ohio St. Medina, NY 14103 Non-Emergency 585-798-2000	Chief Administrative Officer's Office 14016 State Route 31 West Suite 201 Albion, NY 14411 585-589-7053 Orleans County Clerk's Office 3 S. Main St. Suite 1, Courthouse Square Albion, NY 14411 585-589-5334
Town of Shelby	Emergencies 911 Shelby Volunteer Fire Company 4695 S. Gravel Road PO Box 1 Medina, NY 14103 Non-Emergency 585-798-2015	Emergencies 911	Emergencies 911	Town of Shelby 4062 Salt Works Road Medina, NY 14103 585-798-3120 Town Supervisor Scott Wengewicz 4062 Salt Works Road Medina, NY 14103 585-798-3120 ext. 8 Town Clerk Darlene Rich 4062 Salt Works Road Medina, NY 14103 585-798-3120 ext. 2

Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
				Highway Supervisor Dale Root 4062 Salt Works Road Medina, NY 14103 585-798-3120 ext. 5
Town of Alabama	Emergencies 911 Town of Alabama Volunteer Fire Department 2230 Judge Road PO Box 798 Basom, NY 14013 Non-Emergency 585-948- 5760	Emergencies 911	Emergencies 911	Town of Alabama 2218 Judge Road Oakfield, NY 14125 585-948-9341 Town Supervisor Rober Crossen 2218 Judge Road Oakfield, NY 14125 585-948-9341 alabamasupervisor@gmail. com Town Clerk Rebecca L. Borkholder 2218 Judge Road Oakfield, NY 14125 585-948-9341 Alabamaclerk@rochester.r r.com Highway Superintendent Jeffery Covel 2218 Judge Road Oakfield, NY 14125 585-948-5970 Toahwy@rochester.rr.com

Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
Town of Lockport	Emergencies 911 Town of Lockport Fire Board 6200 Robinson Road Lockport, NY 14094 Non-Emergency 716-439-9527	Emergencies 911	Emergencies 911	Town of Lockport 6560 Dysinger Road Lockport, NY 14094 Town Supervisor Mark Crocker 6560 Dysinger Road Lockport, NY 14094 716-439-9520 Town of Lockport Town Clerk Judith Newbold 6560 Dysinger Road Lockport, NY 14094 716-439-9524 Town of Lockport Highway Superintendent James Rook 6560 Dysinger Road Lockport, NY 14094 716-439-9522
City of Lockport	Emergencies 911 City of Lockport Fire Department One Locks Plaza Lockport, NY 14094 Non-Emergency 716-439-6611	Emergencies 911 City of Lockport Police Department Lockport Municipal Building One Locks Plaza Lockport, NY 14094 Non-Emergency 716-433-7700	Emergencies 911 Lockport Memorial Hospital 6001 Shimer Drive Lockport, NY 14094 Non-Emergency 716-419-0400	Lockport Municipal Building One Locks Plaza Lockport, NY 14094 716-439-6776 City of Lockport Mayor Michelle Roman Lockport Municipal Building One Locks Plaza Lockport, NY 14094 716-439-6776 City of Lockport City Clerk Sarah Lanzo Lockport Municipal Building One Locks Plaza Lockport Municipal Building One Locks Plaza Lockport, NY 14094 716-439-6776

Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
				City of Lockport Director of Highways & Parks Clayton Dimmick Lockport Municipal Building One Locks Plaza Lockport, NY 14094 716-439-6776
Town of Royalton	Emergencies 911 Town of Royalton Fire Advisory Board 5316 Royalton Center Road Middleport, NY 14105 Non-Emergency 716-260-5133 Wolcottsville Volunteer Fire Company 6337 Wolcottsville Road Akron, NY 14001 Non-Emergency 716-542-4422 South Lockport Fire Company 5666 S. Transit Road Lockport, NY 14094 Non-Emergency 716-434-4626 Terry's Corners Volunteer Fire Company 7801 Chestnut Ridge Road Gasport, NY 14067 Non-Emergency 716-343-4800	Emergencies 911	Emergencies 911	Town of Royalton Town Supervisor Daniel Bragg 5316 Royalton Center Road Middleport, NY 14105 716-772-7531 ext. 105 or 106 Town of Royalton Town Clerk Marie Little 5316 Royalton Center Road Middleport, NY 14105 716-772-7531 ext. 101 Town of Royalton Highway Superintendent James Spark 5316 Royalton Center Road Middleport, NY 14105 716-772-7531 ext. 117 or 118

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Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
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Notes:

- 1. To report an environmental violation, call 1-844-DEC-ECOS (1-844-332-3267)
- 2. To report a chemical or oil spill call the NYSDEC 24 Hour Spill Hotline 1-800-457-7362
- 3. Remember to call 911 immediately for all emergency services

School District & Utility Contacts

School District	Name/Title	Address	Phone Number/Email
Oakfield-	Josh Luxon	7001 Lewiston Road,	585-948-5211 ext. 4207
Alabama Central	Director	Oakfield, NY 14125	jluxon@oahornets.org
School District	of Transportation		
Oakfield-	John Fisgus	7001 Lewiston Road,	585-948-5211 ext. 4201
Alabama Central School District	Superintendent	Oakfield, NY 14125	jfisgus@oahornets.org
Lockport City	Kevin Love	Ridge Road Express	716-478-4837
School District		5355 Junction Road	klove@lockportschools.net
	Transportation Supervisor	Lockport, NY 14094	
Lockport City	Dr. Mathis Calvin III	130 Beattie Ave.,	716-478-4838
School District	Superintendent	Lockport, NY 14094	mcalvin@lockportschools.net
Royalton-	Linda O'Grady	54 State St. Middleport,	716-772-7017
Hartland Central	Transportation Director	NY 14105	716-735-2000 ext. 2340
School District			linda.ogrady@ridesta.com
Royalton-	Jill Heck	54 State St. Middleport,	716-735-2000 ext. 2318
Hartland Central	Superintendent	NY 14105	jheck@royhart.org
School District			
Akron Central	Mark Alexander	47 Blooming Ave.	716-542-5026
School District	Director of Transportation	Akron, NY 14001	malexander@akronk12.org
Akron Central	Andrea Kersten	47 Blooming Ave.	716-542-5010
School District	Superintendent	Akron, NY 14001	akersten@akronk12.org
Utility	Name/Title	Address	Phone Number/Email
Gas, Electric	National Grid	300 Erie Blvd. W, Syracuse, NY, 13202	800-642-4272
Gas, Electric	NYSEG	P.O. Box 5240,	800-572-1111
		Binghamton, NY 13902	
Gas	National Fuel	P.O. Box 371835	800-365-3234
		Pittsburgh, PA 15250- 7835	
Internet	Verizon	P.O. Box 15124. Albany, NY 12212-5124	800-837-4966

Internet	Hughes Net	P.O. Box 96874 Chicago, IL 60693-6874	866-347-3292
Internet, Cable	Spectrum	425 Michigan Ave., Buffalo, NY 14203	844-484-1652
Internet	Viasat	6155 El Camino Real Carlsbad, CA 92009	844-702-3199
Water	Alabama Water District No1 & No 2	2218 Judge Road Oakfield, NY 14125	585-948-9341
Water	Batavia Consolidated Water District	PO Box 418. Warsaw, NY 14569	585-345-6300
Water	Niagara County Water District	5450 Ernest Road, P.O. Box 315 Lockport, NY 14094-0315	716-434-8835

Table K-3: Public Involvement Plan Schedule

Activity	Target Stakeholders	Phase	Target for Completion	Materials Developed
Project Hotline Established	• All	Pre-Application	Completed	Project Hotline
Stakeholder Identification	• All	Pre-Application	Ongoing	Stakeholder list
Project Introduction/Survey Notification	Adjacent LandownersMunicipal Leaders	Pre-Application	August 2019	 Project introduction letter to landowners and municipalities
Municipal Leader Meetings	Municipal Leaders	Pre-Application	TBD	 Municipality specific PowerPoint Maps Fact Sheet
Project Website	• All	Pre-Application	Completed	Project Website
Third Party Meetings	 Regional Agencies Non-Governmental Organizations Community Groups 	Pre-Application	TBD	Fact SheetProject scope presentation
Open House Meeting Notifications	• All	Pre-Application	Anticipated two weeks prior to open house meeting	 Direct mail postcard invitations Notifications posted on Project website Newspaper display ads
Open House Meeting	• All	Pre-Application	TBD	 General Project Fact Sheet Construction, EMF, and Permitting Fact Sheets
Art. VII Application Notifications (Municipalities)	 Municipal Leaders, Agency Leaders, and Elected Officials 	Art. VII Application	Upon Art. VII Application filing	Public NoticeLettersFact Sheet
Statutory Landowner Notice	 All owners of land on which the Project is proposed to be located 	Art. VII Application	Upon Art. VII Application filing	• Notice per PSL §122(2)(c)
Art. VII Application Notifications (Abutting Landowners)	Abutting Landowners	Art. VII Application	Upon Art. VII Application filing	Public NoticeLettersFact Sheet

104 63 GAINES NEWFANE RIDGEWAY HARTLAND 104 ALBION 0 104 31A 98 SHELBY BARRE Lockport to Batavia Transmission Rebuild Project ROYALTON Iroquois National Wildlife Refuge 93 LOCKPORT nationalgrid PENDLETON 12 ALABAMA ELBA OAKFIELD Tonawanda Reservation 263 77 93 NEWSTEAD CLARENCE 90 AMHERST BATAVIA PEMBROKE H 77 78 33 **LEGEND** 90 Lockport to Batavia Municipal Boundary Н Hospital

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Figure K-1: Hospitals Near Project Area

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